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| **SUNDAY, DECEMBER 11** | | | |
| **3:00 pm - 7:00 pm** | Exhibitor Setup | | Clipper |
| **5:00 pm - 7:00 pm** | Registration Open | | |
| **5:00 pm – 7:00 pm** | Networking event brought to you by the Mentoring Committee | | Lobby |
| **MONDAY, DECEMBER 12** | | | |
| **8:00 am - 4:00 pm** | Registration Open | | |
| **8:30 am - 10:30 am** | **Breakfast Buffet | General Session**  Conference Welcome: Fany Stubbs, *CAPFAA President* Fresh Start Initiative: Betsy Mayotte, *TISLA* Financial Aid Origami: Deb Glenn-Long, *Consultant* | | Schooner 2/3 |
| **10:30 am – 11:00 am** | Vendor Break | | Clipper |
| **11:00 am - 11:45 am**  ***Concurrent Sessions 1*** | College Confidence: What America Knows about Paying for College | Maureen Fagen and Christopher Earnshaw, *Sallie Mae* | Schooner 1 |
| If Disney Ran your Financial Aid Office *(Customer Service)* | Deb Glenn-Long, *Consultant* | Schooner 2/3 |
| Caring for your Career During the Big Quit of 2021-2022 | Jenn Trauman, *Head of Campus Development – Northeast College Ave Student Loans* | Cutter |
| **12:00 pm - 1:00 pm**  ***Concurrent Sessions 2*** | How to excel in aid with Microsoft Excel (12-12:45pm) | Charlie Baywood, Ashley Benner & Kim Campbell *– UConn* | Schooner 2/3 |
| The ROI of Financial Education | Tami Gilbeaux, Assistant Vice President, *Inceptia* | Schooner 1 |
| When Your Business Impacts Your Business *(Mental health awareness discussion)* | Lou Murray, Sr. Account Executive, Campus Partnerships, *Earnest* | Cutter |
| **1:15 pm - 2:30 pm** | **General Session Luncheon**  EASFAA Update – Anne McDermott, *EASFAA President*  A Journey from Poverty…Helped by a Financial Aid Officer  Brad Barnett, *NASFAA National Chair*; *James Madison University* | | Schooner 2/3 |
| **2:45 pm - 3:30 pm**  ***Concurrent Sessions 3*** | Director's Panel: Motivating the Next Generation | Sage Stachowiak, *SCSU*; Julie Savino, *SHU*; Jenny Burrell, *Goodwin*; Fany Stubbs, *NCC*; Anne Traverso, *SoFi*, *Moderator* | Cutter |
| Can You Afford to Work in Financial Aid? | Brad Barnett, *NASFAA National Chair*; *James Madison University* | Schooner 1 |
| **3:45 pm – 4:45 pm** | **General Session**  The Impact of the Student Aid Index  Frank Bitetto and Carrie Fernandes, *UConn* | | Schooner 2/3 |
| **4:45 pm – 5:00 pm** | Get Your Ugly Holiday Sweater On! | | |
| **5:00 pm - 6:00 pm** | Cocktail Hour in the Exhibit Hall | | Clipper |
| **6:00 pm** | **Conference Dinner**  *CAPFAA Music Experience* *Sponsored by Earnest - DJ Bingo* | | Schooner 2/3 |
| **10:00 pm** | Hospitality Suite After-Hours | ALL ARE WELCOME | | TBD |
| **TUESDAY, DECEMBER 13** | | | |
| **9:00 am - 10:15 am** | **Breakfast Buffet | General Session**  CAPFAA Business Meeting, *CAPFAA Executive Council* | | Schooner 2/3 |
| **10:30 am - 11:15 am**  ***Concurrent Sessions 4*** | Developing an Exceptional Customer Experience | Jeff Bentley, *Citizens* | Schooner 1 |
| Athletics Roundtable | Elizabeth Luckie, Director of Student Financial Assistance Athletic Aid, *SHU*; Sean Martin, Director of Financial Aid, *Connecticut College*; Melissa Stephens, Director of Financial Aid, *WCSU* | Cutter |
| **11:30 am - 12:15 pm**  ***Concurrent Sessions 5*** | Getting the Most Out of Your CAPFAA Membership | Peter Terebesi, *Higher Ed Executives*; Yudelka Nunez-Gonzalez, *UConn*; Jen Farkas, *Yale*; Melissa Stephens, *WCSU* | Cutter |
| Navigating PPA Recertification | Victoria McNeil, *University of Rhode Island* | Schooner 1 |
| Sail with Ease Through a Financial Aid Audit | Carrie Fernandes, FAAC, *UConn Financial Aid*; Nicole LeBlanc, *UConn Bursar*; Laura Stone, *UConn Registrars* | Schooner 2/3 |
| **12:00 pm** | Exhibitor Breakdown | | Clipper |
| **12:30 pm - 2:00 pm** | **General Session Luncheon | Closing**  State of the State  Jen Widness, *Connecticut Conference of Independent Colleges*  Trending Influence of Governmental Entities on Student Aid Policy & Delivery: Focus on Policy Not Politics  Brett Lief, *NSLP* | | Schooner 2/3 |

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